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HyperX Cloud 2 is a great gaming headphones that bring an unforgettable experience to players. It is quite popular for its memory foam cushion comfort, passive noise-canceller and virtual 7.1 surround sound. However, many users complain that their HyperX Cloud 2 microphone does not work on Windows 10. Fortunately, you may be able to solve this problem easily. In the following content, there are some solutions for the HyperX Cloud 2 microphone that doesn't work. Let's try them one by one until the microphone works. Tip: Before you start troubleshooting, please check the headset connectors and make sure they sit properly. Solution 1: Check the sound settings if the HyperX Cloud 2 microphone is disabled or not installed as the default device on your computer, you may encounter that the HyperX Cloud 2 microphone is not working. To turn it on and install it as the default device, you can follow the steps below. Step 1: Open control panel. Step 2: Select big icons from the drop-off menu view. Then click Sound. Step 3: Switch to the record tab. Click the right button any empty space in the window and check the Show Disabled Devices. Step 4: Click the headset's microphone button and select Enable. Then tap it with the right button and click Set as the default device. Step 5: Then you need to click Apply and OK to save the changes you made. You can now check to see if the HyperX Cloud 2 microphone is not working. Solution 2: Try troubleshooting Audio You can also use the built-in troubleshooting in Windows 10 to fix the HyperX Cloud 2 microphone not working issue. You just need to click on the speaker icon from the bottom right corner and choose trouble with the Troubleshoot sound from the pop-up menu. Then follow the guide on the screen to start troubleshooting and apply the proposed fixes. After troubleshooting, you can restart your computer and check if the HyperX Cloud 2 microphone isn't working still there. When you collide with a HyperX Cloud 2 microphone that doesn't run on Windows 10, you can try updating the sound driver to solve the problem, because a damaged or outdated sound driver can be another cause of the problem. Here's how to fix the HyperX Cloud 2 microphone doesn't work by updating the audio driver. Step 1: Open the launch window by clicking Win and R. Then bring in the devmgmt.msc command to open the device manager. Step 2: Double Click Audio ins and outs to expand the list. Then tap the right button of the driver associated with the HyperX Cloud 2 microphone and select the upgrade driver. Step 3: In a pop-up, select the search automatically for the updated driver software. Windows will then automatically search, download and install the last driver for your device. Just patiently and follow the instructions on the screen to finish the process. Once it's completed, you can restart your computer and check if your HyperX Cloud 2 microphone can work without any problems. Have you encountered problems using your favorite HyperX Cloud II gaming headsets? Don't worry, relax and stay relaxed because this page will give you all the troubleshooting tips on how to fix the HyperX HyperX cloud The microphone doesn't work the issue, so you can never miss a big game. HyperX Cloud 2 is a versatile game earpiece designed to give an unparalleled gaming experience. This is a Kingston product with specifications that are layout in a way that can meet the needs of each gamer. Memory foam cushion comfort, passive noise cancellation, and the actual 7.1 surround sound are some of the reasons why it is award-winning headphones. Its features, such as interchangeable headphones, an advanced sound control box and a removable microphone, make this earpiece a customizable product. One of these customizable notable features, a removable microphone is a kind of misfortune with this masterpiece. The microphone is something that most users face with the problem. There are many complaints, especially those related to the microphone of these headphones. A small glitch can be fixed to keep your teams airing in the game. The game must go on. Reasons the HyperX Cloud II microphone is not working The main reason for this fallout of the failure in performance of this flawless device are: Loose/faulty Connection Audio Software faulty audio control settings Outdated audio drivers Microphone is not set by default This article will guide through almost every solution to troubleshoot HyperX Cloud 2 Mic Not Working problems, so you can stay on top of the charts. Getting the HyperX Cloud 2 microphone fix doesn't work issue Well, there can be a lot of methods to fix the problem. I recommend you go through each one by one. By the end of this article, you will definitely get the HyperX Mic fixed. 1. Basic troubleshooting Sometimes the problem is too simple that we tend to fix it and look for basic troubleshooting steps. But first of all, before doing something a little tedious these basic solutions are worth giving a shot: BT 1: Check the HyperX Cloud II connection is a wired 3.5mm jack-based device. The connector is a modular arrangement of two bands. One of the two supports incoming sound and the other to support sound broadcasting. Sometimes the user can hear the sound emitting from the headphones, but can't use the microphone to broadcast the voice. This is the reason for the slot partially connecting to the port (i.e. the audio range does not fit into the port correctly). This is a very simple issue that can only be solved by connecting the nest to the port. Also, if the problem is not solved with this approach, check the wiring wear, connect to the line and clean the port. Thus, it is the best hardware solution that the user can perform without enough technical knowledge. BT 2: Turn on the HyperX microphone and make it the default Sometimes the user can get into a false perception before checking the sound settings. The obvious reason the problem may be the fact that the recording devices are disabled or turned off or the volume is too low. Most of the time the microphone gets muted. You can Turn on the microphone by following the following steps: Step 1: First of all, click the Right button on the Speaker icon in the bottom right corner of the Window task bar. Step 2: Select recording devices from the pop-up menu. Step 3: Right to tap the headset's microphone from the list and select Enable from the pop-up, and click on Set as Default Device in the same course of action. NOTE: If you can't find the headset's microphone on the list, make sure to check the show's disabled devices by clicking in the empty window space setting the sound. Step 4: Since the headset's microphone is now turned on and installed as the default recording device, so you probably won't have the problem of over-time your hyper-cloud 2 headset on Windows 10. BT 3: Try audio troubleshooting It's good to go with window troubleshooting steps intermittently. Windows knows this better because of UX. It also directs users very well to fix problems. It can be launched in the following steps: Step 1: Right to press the speaker icon in the bottom right corner of the window taskbar. Step 2: Select Sound Problems from the pop-up menu. Step 3: Just follow the steps that troubleshooting will guide you. Step 4: Apply the proposed fixes. Hope Windows has managed to troubleshoot the entire HyperX Cloud 2 microphone for not working the thing. 2. Updating Driver's Headphone Drivers (as the name suggests) are essential for day-to-day operations and controls to synchronize hardware with the software. Thus, it is often recommended that drivers be updated for better and smoother operation. The HyperX Cloud 2 microphone may stop working due to outdated sound drivers. So to fix this problem by updating the drivers to follow these sequentially: Step 1: Right to press the speaker icon in the bottom right corner of the window problem bar. Step 2: Select recording devices from the pop-up menu. Step 3: Select the Microphone headset HyperX Cloud 2 and click Properties. Step 4: Under the inspector the information again to go on his properties. Step 5: Finally, switch to the Drivers tab and click on the Drivers Update. Also, if the upgrade driver option is non-verse drivers for this are one probably up to date. If this one worked for you, then great :). Still unsuccessful? follow the steps forward. 3: Check out the other dumb sources HyperX comes with two main additional features, first, a connection in a row, and a second Advanced Audio Control Box. These two can be the main source for disabling the microphone, as they are provided with the function of reducing and disabling the broadcast sound. So, you can always check the advance audio control box out. In addition, according to some users, the key is provided in one of the side faces of the USB connection used to disable/ do not ignore the audio outgoing. Give it a shot its too. 4: Check out the hyperX Cloud 2 sound settings in the game Wrong sound settings can stop your HyperX microphones from running normally. If Cortana is able to delay the speech command very well, and the headset headset's microphone everywhere except the game, there may be a problem with the game or one of its settings. Check to see if the microphone in the Game Controllers section is off. Try to reinstall the game. 5: Realtek Audio questions Realtek audio controller for PC speakers and microphones and other audio accessories. Sometimes this software tends to override window settings, so in order to reconfigure these settings follow these steps: First of all, press the Windows key and enter the privacy settings of the microphone. Clicking on it will flash the window for these settings. If apps use the microphone settings disabled, turn it on by clicking on the switch button. Also, check out apps that can use the microphone. Therefore, this is a very useful solution that puts the microphone back on track. Concluding After following the guidelines of this page, I hope you have been able to cherish the success and happiness of using the microphone again. While in some cases, if the problem is still ongoing, you should always contact Kingston Customer Service to qualify for a warranty and check for internal hardware defects. If you are unable to follow the above steps, leave a comment in the comments section below. 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